

STORIES OF Strength, Resilience & Innovation



President's Letter

Dear Friends and Supporters of LifeSpring,



IT IS ONCE AGAIN an honor to welcome you to the LifeSpring Health Systems' Annual Report. The year of 2020, however, was arguably the most challenging in all of LifeSpring's history. Fortunately our staff, board, patients, and communities rose to the occasion to persist in the face of social injustice, political unrest, economic crisis, and a lethal global pandemic.

Rarely has a society been confronted with so many different stressors all at once, and these pressures have further emphasized the continued need for quality and accessible healthcare services.

Despite or perhaps because of the pandemic, LifeSpring staff members have shown their courage, expertise, and commitment by continuing to provide uninterrupted services and overcoming the many obstacles they have faced this year. Almost overnight, LifeSpring staff were able to establish a highly functional telehealth capacity

to keep essential services flowing. While a robust virtual service system was devised, many staff members continued to provide the critical face-to-face and on-site clinical and support services that many of our patients required.

Internally, the LifeSpring staff and board have been working on increasing diversity, encouraging inclusiveness, promoting equity and social justice, and reducing disparities in healthcare outcomes based on race or socioeconomic status.

Forensic services continue to expand with the addition of a new forensic service site in Jeffersonville and a number of joint projects with law enforcement and correctional agencies through our eleven county service area.

Our long-awaited 14,000 square foot multi-service center facility in Austin, Indiana became operational, as plans to provide space for primary care services at our Jasper Outpatient Office were also implemented. In 2020, a second mobile clinic was ordered, and a new FQHC service site in the city of New Albany was planned. Despite numerous challenges, steady expansion and growth continued, and the organization was able to maintain financial stability. As you can see, 2020 was a difficult year that brought out the best in our patients, supporters, Foundation Trustees and Board of Directors, and especially our devoted and courageous staff. Thank you everyone for your important efforts and ongoing support and kindness.

Sincerely,

Terry L. Stawar, Ed.D.

President and Chief Executive Officer

Chairmen's Letter

The year 2020 will not be forgotten for a long time as we continue to deal with the repercussions of the COVID-19 pandemic. As we draft this message, approximately 230 million people worldwide (43 million people in the United States) have contracted COVID-19. The virus has killed nearly 5 million people around the globe, including almost 700,000 Americans and 15,800 Hoosiers. As sobering and heartbreaking as these statistics are, the repercussions of the virus go well beyond those numbers: Children have been forced out of their classrooms, workplaces have become idle, unemployment numbers have skyrocketed, and economies have faltered. The illness, death, financial turmoil, isolation, and fear caused by the disease have contributed to another rapidly evolving facet of the pandemic: mental health and substance use disorder crises.

As a locally controlled organization dedicated to improving and sustaining the quality of life across southern Indiana, LifeSpring Health Systems and its staff are uniquely qualified to address both the physical and mental health aspects of this disease. Despite the logistical challenges presented by the pandemic, it has been reassuring—and remarkable—to watch employees across the organization overcome a myriad of challenges and obstacles to ensure the provision of quality care. In 2020, we served over 13,000 patients in 11 counties; providing care to small children, people with disabilities, those struggling with mental illness and substance use disorder as well as offering primary care to individuals with or without health insurance. While not surprising, the determination and dedication demonstrated by LifeSpring's employees during the pandemic have been nothing less than exemplary.

It is also important to note that at the same time they were managing these acute, COVID-related challenges, the staff, management, and clinicians at LifeSpring were looking ahead to imagine, develop, and expand services to meet the future needs of our communities.

To that end, the LifeSpring Foundation of Indiana has remained steady as fundraising efforts moved from in-person to virtual. Thanks to a dedicated Board of Trustees and LifeSpring staff, we successfully continued to raise funds and expand the LifeSpring name out into the communities we serve through our signature events: Tacos and Trivia and Circle of Life online auction.

The funds raised by the LifeSpring Foundation of Indiana continue to help the various departments and initiatives throughout the counties we serve through providing insurance co-pays, basic needs

products and start up materials for new programs, such as the Client Activity Centers in Dubois and Perry counties, purchasing critical equipment for therapy, and more.

While the LifeSpring Foundation of Indiana may not deliver actual patient care, we do help make that care possible through the various grants made every year. In 2020, the LifeSpring Foundation of Indiana provided over \$37,000 in grants and helped to further the mission of LifeSpring. The need for new programs and initiatives to support patients at LifeSpring has steadily grown, especially in light of the pandemic.

LifeSpring also recently saw the retirement of former Chairman of the LifeSpring Foundation of Indiana Board of Trustees and member of the LifeSpring Health Systems Board of Directors, Jack Vissing, Esq. Jack has been an instrumental part of the LifeSpring mission for many years and was a co-founder of the LifeSpring Foundation of Indiana. He generously gave of his time, talent, and treasure, and advocated tirelessly for our programs in the community. We wish him the best in his well-earned retirement.

On behalf of the LifeSpring Board of Directors and LifeSpring Foundation Board of Trustees, we extend our most sincere appreciation to every LifeSpring employee for their incredible work during 2020.

Thank you for reading this report and for your support of—and confidence in—LifeSpring Health Systems. We wish you peace, good health, and much happiness during the coming year.



Randy Dennison

Chair - LifeSpring Health Systems Board of Directors



Vern Eswine

Chair - LifeSpring Foundation of Indiana Board of Trustees

Leadership

LifeSpring Health Systems Board of Directors

Randy Dennison, Chair — Spencer County
 Chris Hollinden, Chair Elect — Perry County
 Jackie Young, Secretary — Clark County
 Alan Smock, Treasurer — Dubois County
 Wendy Broughton — Crawford County
 Melissa Campbell — At-Large
 Denise Eden — Scott County

Darnell Jackson — At-Large
 Kenny Kavanaugh — Clark County
 Paul Kiger — Floyd County
 Ray Oppel — Washington County
 Rossina Sandoval-Monsivais — Dubois County
 Emily Stumler — Harrison County

LifeSpring's Executive Management Team

Terry L. Stawar, EDD, President/CEO (retiring end of 2021)
 Beth Keeney, DrPH, MBA, Incoming CEO / Executive Vice President for Community Health & Primary Care Services
 Nick Clark, Executive Vice President & Chief Financial Officer
 Misty Gilbert, LCSW, Executive Vice President, Chief Operating Officer
 Wanda Booker, BSN, Senior Vice President of Nursing
 Meara Grannan, LCSW, Senior Vice President of the Metro Division
 Karen Jones, MBA, Senior Vice President for Human Resources & Administration
 Lauren Perryman, LCSW, Senior Vice President of Recovery Services
 Denise Poukish, LMHC, LCAC, Senior Vice President of Forensic Services
 Christian Rice, Senior Vice President of Information Technology & Chief Information Officer
 Eric Yazel, MD, Senior Vice President for Medical Services and Chief Medical Officer
 Chuck Anthony, MBA - Vice President of Residential Services
 Amanda Davis-Houchen, FNP, CARN-AP, CEN - Vice President of Community Health - Metro
 Christine Grider, Vice President of Accounts Receivable
 Joe Higgins, LCSW, Vice President of the Eastern Division
 Eric Jagers, MD, Vice President for Psychiatric Services
 Marshall Lowery, Vice President of Facilities
 Stacy Moore-Nolan, LCSW, Vice President of the Western Division
 Mary Roby, MSHR, Vice President of Human Resources for Western Division
 Stephanie Taylor, Vice President of Business Services

LifeSpring Foundation of Indiana Board of Trustees

Vern Eswine - Chair
 Jennifer Cooper — Co-Vice Chair
 Cheryl Seeders — Co-Vice Chair
 J. Todd Frossard - Secretary
 Nick Clark — Treasurer

Chris Bottorff
 Bill Green
 Dr. Travis Haire
 Katie Morgan
 Honorable Dan Moore

August Schoenbaechler
 Judy Steedly
 Nicholas Stein, Esq.,
 Julie Straight
 Dr. Beth Keeney, incoming Ex-Officio

Area Office Leadership

Lauren Perryman, LCSW, Senior Vice President of Recovery Services
 Chuck Anthony, MBA, Vice President of Residential Services
 Amanda Davis-Houchen, FNP, CARN-AP, CEN,
 Vice President of Community Health — Metro
 Stacy Bishop, LCSW, Assistant Vice President of Recovery Campus
 Dustin Hawkins, LCSW, Assistant Vice President of Crisis Interventions
 Julie Mohamed, MBA, Assistant Vice President of Finance
 Cindy Pasinski Nichols, APRN, Director of Primary Care Eastern Division
 Errin Weisman, DO, Director of Primary Care Western Division
 Terri Backherms, LCSW, Washington County Clinical Manager
 Christina Beeler, LCSW, Perry/Spencer Clinical Manager
 Michelle Emmons, LCSW, Orange/Crawford Clinical Manager

Kim Gessford, LCSW, Children and Family Services Clinical Manager
 Kayla Hardin, LSW, Scott County Clinical Manager
 Shonita Flomion, LCSW, Austin Clinical Manager
 Tiffany Johnson, LCSW, Adult Behavioral Services Clinical Manager
 Emily McDarment, LCSW, Jefferson County Clinical Manager
 Becky Michael, LCSW, Dubois County Clinical Manager
 Colleen Miller, LCSW, Floyd County Clinical Manager
 Heather Schmitz, LCSW, Project 180 Floyd Clinical Manager
 Kayla Cannon, LSW, Harrison County Assistant Clinical Manager
 Keisha Norrington, LSW, Project 180 Clark Assistant Clinical Manager
 Jessica Cooper, LCSW, EAP Manager

Services

Behavioral Health

- 24/7 crisis response
- Acute stabilization services
- Case management
- Home based services
- Individual & group therapy
- Peer Recovery Coaches
- Psychiatric & nursing services
- State hospitalization admission & transition services
- Semi-independent living services
- Supported group living
- Trauma focused services, including EMDR

Primary Care Services

- Preventative health care
- Routine screenings
- Well woman & child care
- Obstetric care
- Immunizations
- Infectious disease care
- Nutrition services
- Reproductive healthcare
- Chronic disease management
- Connection to affordable specialists & lab services

Addiction Treatment

- Medically supervised detoxification & residential services
- Outpatient group & individual therapy
- Gender specific groups
- Intensive outpatient therapy
- Adolescent substance use disorder treatment

Community Based Services

- Homeless outreach
- Mental Health First Aid training
- QPR Suicide Prevention training
- Employee Assistance Programs
- Forensics and Criminal Justice Based Programs
- School based services



Locations

LifeSpring Main Center & Administration

460 Spring Street
Jeffersonville, IN 47130
(812) 280-2080
(800) 456-2117

LifeSpring Community Medical Services

1036 Sharon Drive
Jeffersonville, IN 47130
(812) 280-6606

LifeSpring Adult Integrated Medical Services

404 Spring Street
Jeffersonville, IN 47130
(812) 280-2080

Children & Family Services

460 Spring Street
Jeffersonville, IN 47130
(812) 280-2080

Turning Point Center

1060 Sharon Drive
Jeffersonville, IN 47130
(812) 283-7116

Floyd County Office

2820 Grant Line Rd.
New Albany, IN 47150
(812) 981-2594

Jasper Community Medical Services

480 Eversman Drive
Jasper, IN 47546
(812) 482-3020
Including Western Division
Mobile Health Services

English Office

523 N. Main Street
English, IN 47118
(812) 338-2756

New Albany Center

618 East Market Street
New Albany, IN 47150
(812) 280-2080

Project 180 Floyd

618 East Market Street
New Albany, IN 47150
(812) 206-1500

Project 180 Clark

432 East Court Avenue
Jeffersonville, IN 47130
(812) 206-0012

LifeSpring O'Bannon Center (Harrison County Office)

535 Country Club Road
Corydon, IN 47112
(812) 738-2114

Jefferson County Office

1405 Bear Street
Madison, IN 47250
(812) 265-4513

Salem Community Medical Services

1321 Jackson Street
Salem, IN 47167
(812)883-3095

Scott County Office

75 North 1st Street
Scottsburg, IN 47170
(812) 752-2837

Austin Medical Center

2277 W. Frontage Rd.
Austin, IN 47102
(812) 413-3605

Paoli Office

488 W. Hospital Rd.
Paoli, IN 47454
(812) 723-4301

Tell City Office

1443 Ninth Street
Tell City, IN 47586
(812) 547-7905

Rockport Office

818 Madison Street
Rockport, IN 47635
(812) 649-9168

School-Based Health Centers

New Albany High School
Student Health Center

Salem Community Schools
Student Health Center

STORIES OF Strength, Resilience & Innovation

"I reacted with [a lot of] uncertainty, worry, and fear. It was an adjustment that no one was expecting to have to make. Personally, I struggled with the isolation aspect and the additional stress" - Abby Belt, Performance Improvement Specialist

Abby Belt's experience describes what many of us felt at the onset of the COVID-19 pandemic in March 2020. Many staff and board members interviewed for this annual report described feelings of anxiety and loneliness, and a deep concern for our patients, many of whom have no health safety net except for LifeSpring. LifeSpring faced many challenges, such as uncertainty as to how long the pandemic would last and how to pivot to telehealth.

We feel proud to bring you stories of strength, resilience and innovation not only from our staff but from our patients directly. We have learned a lot from the pandemic about how to move forward as a community. We will continue to provide quality healthcare in the midst of challenging times.



COVID-19 Task Force

LifeSpring's management created a COVID-19 task force in early 2020 before the lockdown began, and the task force was able to monitor the increasing need for PPE supplies and link up with local, state, and federal surveillance data. Beth Keeney, DrPH, Executive VP of Community Health Initiatives and incoming President/CEO, led the COVID-19 taskforce, which began meeting about the rapidly changing epidemiological data, infection control, testing guidelines, current research, and treatment information. Dr. Keeney said, "This was a really rapidly evolving body of work. You could read something at 8:00am, and by 10:00am, it would have totally changed. LifeSpring is fortunate to have such a highly skilled management team. Our health system has so many moving parts, and we were able to each take massive amounts of information, operationalize it, and then get these guidelines out to our teams to implement into everyday practice. **We were always operating with the best and newest information.**"

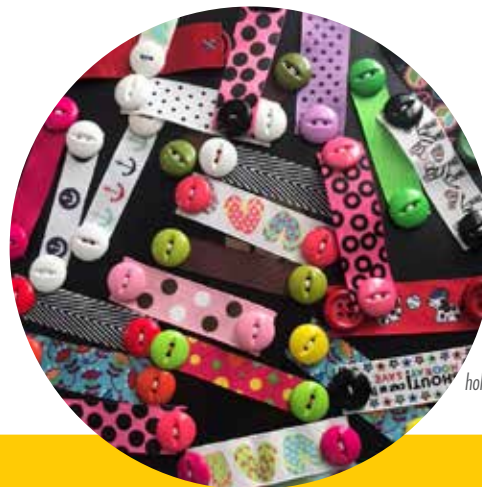


The intersectionality of recovery: racial trauma, social injustice, mental illness, a global pandemic & the creative healing process - a client's perspective

TIFFANY WILSON, LCSW

Therapist and Care Manager Supervisor at Adult Behavioral Services

"During the lockdown, we were working on creating safe spaces at home for [the client] to manage stress and utilize his new coping skills. We were also intentional about creating meaning and joy in his life. He discovered during this time that he likes bunnies. He bought a couple of them and built a cage for them. He found it was soothing care for the bunnies and meaningful to be building again (he previously worked in construction). I was riveted by the way he talked about the bunnies - it was so beautiful. This man, who was once so angry, cold, and hardened by a lifetime of trauma that he didn't want to live, was now smiling as he described the joy these bunnies brought him. I believe this project kept him alive through the pandemic; **they gave him hope that he can one day thrive (not just survive).**"



Donations of PPE and other supplies were so helpful at the onset of the pandemic. One Vision Federal Credit Union donated mask holders for our staff and patients.

Wanda Booker, BSN

Senior Vice President of Nursing

"There were a number of patients who were extremely frightened [of the quarantine and pandemic]. We had one patient who would call us five to ten times a day. They were so isolated and scared. We had a behavioral plan in place, but we had to let that go because **we couldn't let [the patients] be out there so scared.** Our staff were available to speak with patients and find new and creative ways to serve our patients."

Telehealth

It quickly became clear that the agency would need to shift to a new service delivery model, telehealth, where services are provided over the phone or via video chat. LifeSpring's Information Technology Department quickly mobilized the technology and training needed for staff to accomplish this, which allowed services to continue without interruption. The Clinical Operations and Business Services departments worked quickly to determine which employees could work from home and who needed the correct technology to do so. After the structure was put in place, staff realized many patients did not have access to phones or computers to be able to facilitate telehealth appointments. Staff coordinated with the LifeSpring Foundation of Indiana, Homeless Coalition of Southern Indiana and other community organizations to ensure patients received cell phones and phone minutes to attend their virtual therapy sessions. According to Jessica Floyd, Homeless and Housing Program Manager, these phones became a "lifeline". The PATH (Projects for Assistance in Transition from Homelessness) program staff had to get creative to ensure that patients could continue their therapy with these phones, so they worked with LifeSpring's Integrated Treatment Center to reserve rooms so homeless patients could have a private space during their sessions.

Providing In-Person Treatment Safely

It was evident there were many patients that still required in-person treatment. Many of our patients needed transportation to important doctors' appointments or to the grocery store, medications and injections, and benefits coordination. Dr. Eric Jagers, Vice President of Psychiatric Services, spoke about one specific staff member, Candi Stewart, RN, a nurse on the ACT (Assertive Community Treatment) team, who "continued to provide [essential] nursing care, including going into patients' homes to provide medications, injections and more throughout the pandemic". Dorcas Marrero, Benefits Coordinator, volunteered to go twice a week and meet with patients at Catalyst Rescue Mission, an area homeless shelter. She realized that these patients "were under complete lockdown and had no access to anything". Dorcas was able to meet with up to six patients a week at Catalyst to sign them up for benefits or to ensure their existing accounts were updated. She mentioned how the patients "would just gravitate to her because they hadn't seen anyone in a long time. They were so grateful to see anyone new."



Ride the Waves



Bonifacio Aleman

Health Equity Program Manager
and former Care Manager for Adult Behavioral Services

"One of the scariest parts that each of us faced daily as care managers was the very real possibility of multiple exposures to COVID-19. Many times, we transported patients who were COVID-positive (to get tested for COVID) or potentially COVID-positive in our personal vehicles that we also carry our children in. **As a team, we recognized that our patients needed our services, especially as we face this world pandemic.** Some of us built partitions in the vehicles. We all equipped our vehicles with hand sanitizer, extra disposable & cloth face masks, disinfectant spray, and other tools not only to keep us safe, but to do our part in slowing community spread while meeting the needs of our patients."

Marshall Lowery

Vice President of Facilities

"All of the departments have played an important role in the time of the pandemic. The housekeeping department has continually showed up to clean and sanitize surfaces on a daily basis. The maintenance department checks all of the buildings to make sure there are no problems with water or electricity. Van drivers started to help in places like delivering food and medication to patients while ensuring masks and social distancing were in place."

Jessica Floyd

Housing and Homeless Program Manager &

Maddey Miller

Permanent Supportive Housing Case Manager

One aspect of the lockdown that was initially difficult to reorganize was the Permanent Supportive Housing program's annual holiday party. In the past, a group of dedicated volunteers hosted a group dinner at LifeSpring for patients complete with music, a visit from Santa Claus, kids' activities, photo booth and gifts for the families. The staff were determined to still make Christmas special for our patients. They contacted Cracker Barrel, which provided meals for all families, and staff delivered them to homes, along with gifts for the families. Maddey Miller said, "Because of the [Permanent Supportive Housing team's] hard work, effort and care, **our families were still able to have a special holiday together safe at home.**"



LifeSpring received hand sanitizer donations from Spirits of French Lick and Starlight Distillery.



Many patients used their art as a way to process their emotions during the pandemic, such as this client who drew everyday scenes.

Staff Get Creative to Ensure Client Safety

Mark Porter

Care Manager Jefferson County

Mark Porter met with patients who had their own vehicles in parking lots. They parked side by side (but 6 feet apart), rolled down their windows and talked about coping skills or self-care. (Mark said this reminded him of going to the drive-in theater in the 1950s.) Sometimes he met patients in the local state park where they got out of their cars, hiked, sat at picnic tables, or just stood in the calming wilderness, all the time wearing masks and standing six feet apart.

Marissa Castaldi

Care Manager Coach Floyd County

Marissa Castaldi cooked with her client via Google Meet. They had first picked out the recipe and gathered the ingredients. During the next appointment she guided the client through the recipe, giving some visual demonstrations, encouraging her, and helping her understand some of the recipe's techniques.



Phillip Payne

Care Manager Coach Dubois County

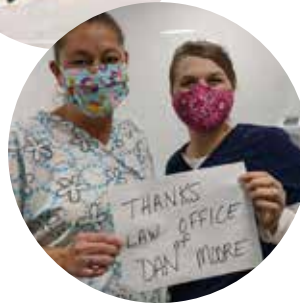
Philip Payne says a lot of patients were initially resistant to using Google Meet. He got around this by explaining it as a means for socialization with peers during the quarantine. He helped them set up Google Meet and then he asked the client to agree to also use it for LifeSpring appointments. Most of them followed through and socialized more with their peers than before the pandemic.



EMILY LYNCH

Client Resource Center Jeffersonville Coordinator

Emily Lynch created activity booklets with coloring sheets and word games that she delivered along with food to patients' homes every week during the lockdown.



Lunch was often donated by caring community partners.



Bobbie James

Care Manager Coach Children & Family Services

Bobbie James gave worksheets on parenting skills to some of the parents of patients and then went over them on the telephone or Google Meet. For patients without printers or internet access, Bobbie put together packets with materials for all members of the family. This included worksheets, craft supplies, games, and maybe a book to read together. She then delivered them to the client's house and used this time to check in on the client.



One Vision Federal Credit Union donated Kroger cards for patients needing phone minutes and other necessities at the beginning of the pandemic.



Thanks to Springer and Springer Insurance for your donations of cookies to our staff in Orange County.

Staff Appreciation

One last important aspect of the pandemic was ensuring that staff felt motivated and appreciated throughout the pandemic. LifeSpring's Human Resources (HR) Department, supported by the executive team and board of directors, went above and beyond with creative ways to show staff the appreciation they deserved. When the COVID-19 vaccine became available, LifeSpring offered employees incentives and find ways to make the process fun. HR worked with the Development Department to offer badge stickers and T-shirts for staff who received their vaccines. As Mary Roby, Vice President of Human Resources for the Western Division, said, "It made it more fun to think about and kept it in their mind to get [the vaccine]," and the HR Department received a lot of great feedback about these efforts. One staff member said, "Thank you for being a wonderful place to work and helping me get the vaccine," while another mentioned they were "happy to get it to protect myself, my patients and family." HR worked with the LifeSpring Board of Directors to provide bonuses for front line workers who weren't able to work from home. HR realized the importance of supporting these essential staff and their families and Mary explained, "**We wanted to show them that we appreciated our staff and that we cared about them.**" Finally, HR invested in a paid subscription of the Headspace app, which was a way for staff to create mindful moments throughout their day. The app offers a number of different mindfulness and calming meditation exercises, which helped ensure staff took care of themselves while continuing to provide essential care.

Challenges Overcome

Though we are not yet through the COVID-19 pandemic, LifeSpring Health Systems staff, board members, and volunteers have shown their resilience and have kept LifeSpring's mission of providing comprehensive healthcare to the southern Indiana community at the forefront of their work. As Dr. Beth Keeney stated, "[It's a] significant achievement that **we never stopped providing services, not at one office, ever.** Every office has remained operational every day throughout the pandemic. Patients were continuously provided the full continuum of care; it might just have looked different." Staff also recognized that the challenges of the pandemic brought them closer together. Tiffany Wilson, LCSW, Therapist and Care Manager Supervisor of Adult Behavioral Services, explained "The pandemic has brought our team closer together than ever before - seeing everyone accommodate and encourage each other increased our camaraderie." Lauren Perryman, Senior Vice President of Recovery Services, commended staff by saying, "The most amazing part in watching all of this throughout the past year and a half has been the courage and determination of our staff to continue to provide quality and compassionate care to the people in our community, while also navigating this pandemic in their own personal lives. I don't know that there will ever be the words to describe that kind of commitment to what we do, **but I sure am proud to know and work with each of them.**"

The pandemic has taught us a lot about creative workarounds and the importance of healthcare access for all. LifeSpring Health Systems will continue to be our community's safety net provider, and we thank you for your support of our mission.



Demographics of LifeSpring Health Systems Community

Patients By Age	# of Patients	% of Patients
Children < 18 years	1,508	17.98%
Adults 18 - 64 years	6,450	76.89%
Adults Age 65 and over	431	5.14%

Patients By Race & Ethnicity	# of Patients	% known
Hispanic/Latino	427	5.17%
Non-Hispanic White	6,987	87.75%
Black/African American	656	8.24%
Asian	0	0%
Native Hawaiian/Other Pacific Islander	0	0%
American Indian/Alaska Native	24	0.30%
More Than One Race	70	0.88%

TOTAL	8,389	
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Income Status (% of patients with known income)	# of Patients	% of Patients
Patients at or Below 200% of Federal Poverty Guideline	7,434	92.38%
Patients at or Below 100% of Federal Poverty Guideline (included in above)	5,877	73.03%

Insurance Status (% of total patients)	# of Patients	% of Patients
None/Uninsured	1,230	14.66%
Medicaid/CHIP	4,099	48.86%
Medicare	1,379	16.44%
Dually Eligible (Medicare and Medicaid)	993	11.84%
Other Third-Party	1,681	20.04%

TOTAL	8,047	
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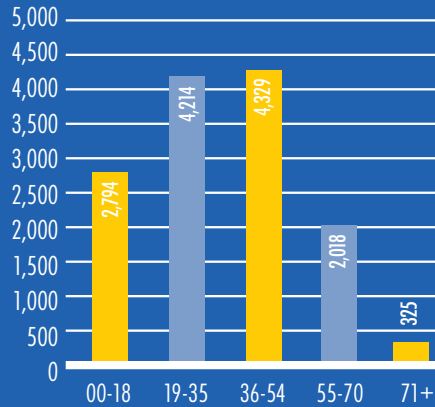
Patient Data

Patients by Service Location

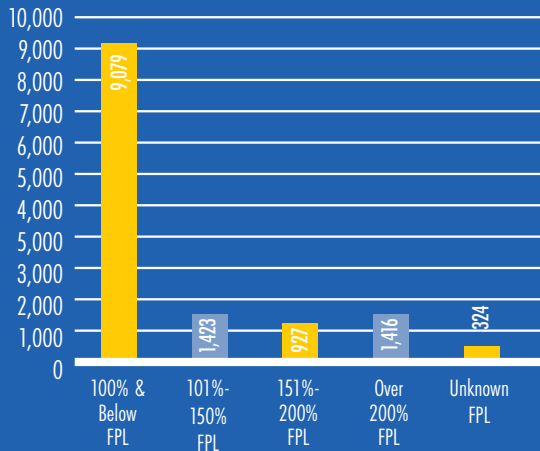
SERVICE COUNTY	PATIENTS SEEN
Clark	6,942
Crawford	571
Dubois	1,421
Floyd	1,895
Harrison	753
Jefferson	568
Orange	949
Mobile	12
Perry	774
Scott	1,275
Spencer	304
Unknown	56
Washington	1,677
TOTAL	17,197*

*Some patients have been seen in more than one location. The total number of unduplicated patients is 13,680.

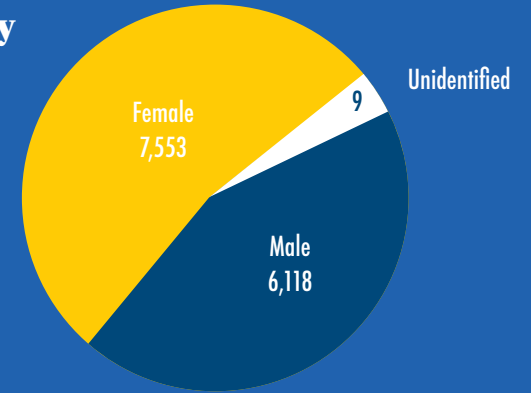
Patients by Age



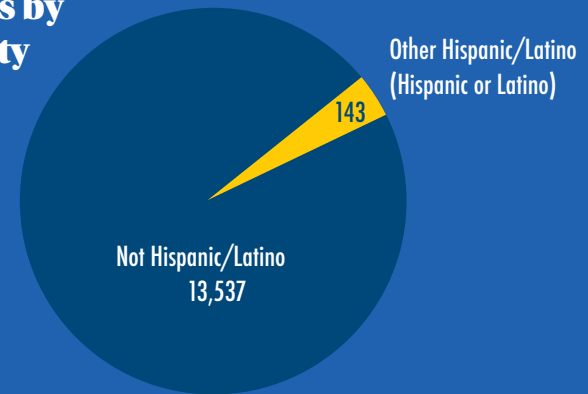
Patients by income/ poverty level



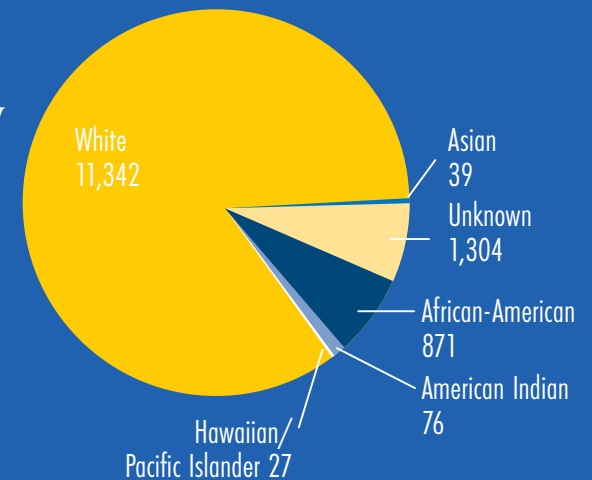
Patients by Gender



Patients by Ethnicity



Patients by Race



LifeSpring Health Systems Financials *as of 6/30/2020*

Statement of Financial Position

ASSETS

Current Assets	2020
Cash and cash equivalents	\$8,900,002
Residential patient funds	290,581
Patient accounts receivable, net of allowance for doubtful accounts of approximately \$384,000 in 2019	732,458
Medicaid Health Funds Recovery Program	847,981
Other receivables	1,870,540
Other current assets	554,662
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Total current assets	13,196,224
Property, plant and equipment, net	13,635,595
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Investments	2,637,706
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Total assets	<u>\$29,469,525</u>

LIABILITIES AND NET ASSETS

Current Liabilities	
Current portion of long-term debt	\$2,480,590
Accounts payable and other accrued liabilities	831,917
Accrued wages, benefits and related withholdings	3,277,425
Estimated third-party settlements	306,509
Due to residential patients	290,581
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Total current liabilities	7,187,022
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Long-term debt	3,678,726
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Total liabilities	10,865,748
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Net assets without donor restrictions	\$18,603,777
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Total liabilities and net assets	<u>\$29,469,525</u>

LifeSpring Health Systems Financials *as of 6/30/2020*

Statements of Activities and Changes in Net Assets

Revenues, support and gains without donor restrictions	2020
Patient service revenue, net	
Less provision for bad debts	
Net patient service revenue	\$19,556,217
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Federal, state, and county grant revenue	8,878,966
County appropriations	2,538,819
Gain on disposal of assets	2,350
Other grant and miscellaneous revenue	2,094,342
340B program revenue, net	1,087,571
Investment income, net	85,986
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Total revenues, support and gains without donor restrictions	\$34,244,251
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Expenses	
Salaries and wages	22,249,688
Employee benefits	4,814,833
Building and equipment	1,922,759
Purchased services	938,133
Travel and transportation	380,218
Office expenses	1,308,315
Depreciation	779,650
Interest	80,037
Other	606,037
	<hr/>
Total expenses	33,079,670
	<hr/>
Excess revenues over expenses	1,164,581
	<hr/>
Excess of assets acquired over liabilities assumed in of Southern Hills Counseling Center, Inc.	0
	<hr/>
Net unrealized gain (loss) on investments	0
Change in net assets	1,164,581
	<hr/>
Net assets without donor restrictions	
Beginning of year	17,439,196
End of year	<u>\$18,603,777</u>

2020 Donations to LifeSpring Foundation of Indiana by Fund Description

FUND DESCRIPTION	AMOUNT RECEIVED (CALENDAR YEAR 2020)
Addiction Services Fund	\$1,557.67
Adult Behavioral Services Fund	\$1,797.69
Circle of Life Online Auction	\$24,914.00
Charity Care	\$75.50
Children and Families Program	\$2,471.50
Client Resource/Activity Center	\$1,591.33
Discretion of Foundation	\$27,517.02
Forensics/Project 180	\$797.85
Homeless/Housing/PATH	\$1,260.79
In Honor of / In Memory of	\$750.00
Jefferson County	\$140.00
Healthy Lives Program	\$56.00
Suicide Prevention	\$76.50
Center Place 3	\$59.50
Primary Care/Medical Services	\$1,812.45
Residential Group Homes	\$287.00
Scholarship Fund	\$584.50
Sustainability/Endowment Fund	\$14.00
Tacos and Trivia	\$17,932.00
Washington County	\$11.00
Total Cash Donation Amount	\$83,706.30
In-Kind Donations	Amount received (calendar year 2020)
Circle of Life, Tacos and Trivia, Community Events	\$20,060.16



2020 LifeSpring Health Systems Received Grants

Books for our Children and Family Services Program were purchased from the WHAS Crusade of Children grant.

- CEASe of Scott County
- Clark County Youth Coalition
- Indiana Department of Child Services
- Indiana Department of Family and Social Services
- Indiana Division of Mental Health and Addiction
- U.S. Dept. of Housing and Urban Development
- U.S. Dept. of Transportation
- Indiana Department of Transportation
- Indiana Department of Health
- Jefferson County Justice, Treatment, and Prevention
- LifeSpring Foundation of Indiana
- Orange County Community Foundation
- Perry County Substance Abuse Council
- Scott County Partnership
- U.S. Department of Justice
- U.S. Dept. of Health and Human Services – Substance Abuse and Mental Health Services Administration
- U.S. Dept. of Health and Human Services – Health Resources and Service Administration
- WHAS Crusade for Children



2020 LifeSpring Foundation of Indiana Awarded Grants



Integrated Treatment Center Homeless Closet



New Albany High School Food Basket Program



Foundation Scholarship Heritage Hills High School - Emma Eubank

DATE APPROVED	STAFF REQUESTING GRANT	GRANT NAME	AMOUNT
1/29/20	Clinical Manager	Fit for Life Exercise Program in Madison	\$800.00
1/29/20	Clinical Trainer	Trauma Informed Care Lending Library	\$750.00
1/29/20	Client Resource Center Coordinator	Client Resource Center Activities for a Year	\$3,867.76
3/27/20	Clinical Manager	Children & Family Services Waiting Room Informational Video	\$99.00
3/27/20	Clinical Manager	Behavioral Health Assessment Tools - Floyd County Office	\$1,200.00
3/27/20	Client Activity Center Coordinator	Craft Supplies for Jasper Client Activity Center	\$675.00
3/27/20	Client Activity Center Coordinator	Start Up Supplies for Jasper Client Activity Center	\$1,120.80
3/27/20	Office Manager	Reflection Journals for Turning Point Center Residents	\$400.00
3/27/20	Vice President of Nursing	Emergency Medication Fund for Turning Point Center	\$600.00
5/29/20	Scholarships and essay contest	Eleven high school scholarships, five 8th grade awards and four for referring teachers	\$6,100.00
5/29/20	Case Manager	Turning Point Center Contingency Management Program	\$1,700.00
5/29/20	Turning Point Center	Emergency Assistance to Expedite Client Insurance Approvals	\$1,000.00
5/29/20	Homeless & Benefits Program	Emergency Assistance to Expedite Client Insurance Approvals	\$1,000.00
6/26/20	House Manager	Wally Shellenberger Raised Garden Beds	\$604.38
6/26/20	Clinical Staff	COVID-19 Emergency Assistance	\$3,786.06
8/12/20	Senior Vice President of Metro Services	Patient Assistance Fund	\$2,000.00
8/12/20	Housing and Homeless Program Manager	Permanent Supportive Housing Apartment Furnishings	\$4,000.00
8/12/20	Clinical Manager	Scott County Hygiene Pantry	\$250.00
9/11/20	School Based Therapist	Clinical Material Brochure Stand for New Albany High School	\$119.00
10/12/20	Clinical Manager Project 180	Raffle Incentive Program	\$1,470.00
10/12/20	House Manager	Wally Shellenberger Outdoor Cooking Program	\$247.00
11/20/20	School Based Therapist	New Albany High School Emergency Food Baskets	\$1,500.00
11/20/20	Assistant Clinical Manager	Clark County Forensics Hygiene Items	\$2,000.00
12/18/20	Chief Medical Officer	Vaccine Education Program	\$2,000.00

TOTAL AMOUNT APPROVED: \$37,289.00



We enjoyed what was, for many guests in attendance, the last in-person event before the COVID-19 pandemic arrived with our Tacos and Trivia fundraiser, which took place on March 5, 2020. This year's Tacos and Trivia was our most successful, bringing in over \$11,000 to support the LifeSpring Foundation of Indiana. Back again

this year was our annual table decoration contest with a St. Patrick's Day theme taking home the trophy. And congratulations to our Titans of Trivia winners, the Deck of Jokers! Emcee Vicki Rogers, with DJ Alex Smith, kept the night rolling with fun raffle prizes and Heads or Tails games. Huge thanks to the almost 300 guests who joined us on a night that we definitely won't forget!



Trivial Pursuit Sponsors



Jeopardy Sponsors



Hollywood Squares Sponsors





IN THE FALL OF 2020, it was apparent that our normal in-person gala, Circle of Life, wouldn't be able to take place. The LifeSpring Foundation of Indiana Board of Trustees pivoted very quickly and decided to replace the gala with an online auction. We featured several wonderful packages donated by numerous members of our community and staff. This year, for the first time, we offered celebrity memorabilia and an RV vacation package to auction off. After the auction ended, the LifeSpring Foundation organized its first ever livestream to thank sponsors, donors and auction participants on our Facebook page. We were thrilled to surpass our goal and raise over \$20,000 to support the LifeSpring Foundation of Indiana. Finally, we honored the recipients of the Chairman's Award. This award is normally given at our Circle of Life gala to LifeSpring staff or community members who have gone above and beyond to bring awareness to LifeSpring's mission. The Chairman's Award is selected by the Chairman of the LifeSpring Foundation of Indiana, and this year's recipients were Beth Keeney, DrPH, MBA, President/CEO, and Misty Gilbert, LCSW, Executive Vice President/COO. Beth and Misty helped coordinate the LifeSpring COVID-19 response and have continued to advocate for patients and programs. Congratulations to Beth and Misty!



Chairman's Award Winner
Beth Keeney, DrPH, MBA
President/CEO



Chairman's Award Winner
Misty Gilbert, LCSW
Executive Vice President/COO

Gold Sponsor



Silver Sponsors



Bronze Sponsors



Thank you to the following community supporters and staff for their contributions to the LifeSpring Foundation of Indiana through our annual campaign, sponsorship, event attendance, and/or in-kind donations in 2020. Names with a star (*) denote LifeSpring Health Systems staff or Board Members.

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For questions or concerns, please contact Shelley Dewig, Fundraising and Development Coordinator, at 812-206-1209.



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